Airbus jetliners have become the preferred aircraft for passengers and operators around the globe. From low-cost carriers to full-service airlines, and from short-haul to many of the longest routes worldwide, Airbus aircraft fly on every continent. There’s nowhere they can’t go.

The company’s product line of passenger aircraft is characterised by the highest standards of comfort, unrivalled economics and supreme versatility. Airbus’ A320 Family is the undisputed leader in the single-aisle category, and has been joined by the A220 Family. The A220 is the only aircraft purpose-built for the 100 to 150 seat market, resulting in the aircraft’s phenomenal economics and performance, opening new opportunities for single-aisle operations; while twin-engine A330 Family aircraft can cover long-range requirements. As the largest aircraft in Airbus’ product range, the double-deck A380 has introduced an entirely new way of travelling, introducing a variety of key innovations that have changed the aviation industry.

The A350 XWB epitomises Airbus’ more than 30 years of experience and expertise in shaping the future of air travel. By creating an aircraft family that meets market requirements for size, range, revenue generation, passenger comfort and the environment, Airbus has delivered a new-generation passenger aircraft that is at the pinnacle of modern aviation.

Airbus’ diverse product line includes everything from passenger jetliners to freighters and private jets, each with cutting edge design, superior comfort and unparalleled efficiency. Airbus sets the standard for the modern aviation industry.

In terms of innovation and progress Airbus leads. Generating airline profitability and industry sustainability, continuously looking to ensure the very best in efficiency and passenger experience.

From 100-seat jetliners to the double-deck A380 transporting more than 600 passengers, the versatility of the Airbus’ product line and the variety of tailored solutions, allows Airbus to meet the needs of all airlines and their markets.

For low-cost and full-service carriers, in air freight and VIP transport, Airbus makes it fly.
We measure our success by yours

The Airbus Services purpose is to further enhance safety in the aviation industry, strengthen our relationship with our customers and contribute to a more sustainable future.

Our team creates value by optimising aircraft safety and availability, streamlining flight operations and enhancing in-flight experience, with all the expertise of an aircraft designer and manufacturer. Building on Airbus’ pioneering spirit, we collaborate with our aviation industry partners and deliver world-leading aviation services powered by digital and new technologies.

Our innovative services help operators make the best out of their aircraft, support MROs with maintenance activities and maximise lessors’ assets whilst minimising impact on the environment.

From a fully integrated package including training, flight ops, maintenance, upgrades, dismantling & recycling, to a single aircraft solution, our complete services portfolio covers the entire aircraft life cycle from entry into service to end of life:

• **Core Services:** Assisting Customers to safely operate their Airbus fleet with highly skilled and dedicated teams around the world
• **Optimised Aircraft Availability:** Solutions to ensure safe and efficient maintenance throughout the aircraft life cycle
• **Streamlined Flight Operations:** Solutions to increase operational efficiency and minimise environmental impact
• **Enhanced In-Flight Experience:** On-board upgrade and digital solutions improving passenger and crew comfort, connectivity and experience
Every success story starts with strong collaboration and trust

Our Customers are increasingly under pressure to optimise costs and improve operational efficiency. As a result, a trusted partner is indispensable to bring added value to their daily business. From day 1 and even before, we care about and aim to ease operations. Airbus Services sets the standard for the best-in-class services by adopting a long-term collaborative relationship with every single customer. Providing around-the-clock care and regional customer support, Airbus’ diverse and talented team is determined to share value and expertise. For Airbus, establishing high-quality and continuous relationships across its global customer base is paramount.

Core Services’ prime objective is to assist our customers to operate their Airbus fleet in safe and profitable conditions. Every customer is assigned a dedicated Customer Support Director who accompanies the Customer and acts as a focal point, coordinating the implementation of assistance to support operational requirements. In addition, more than 300 Field Service Representatives are positioned across the world in over 150 cities, ensuring rapid operational response. This proximity is strengthened by Airbus’ robust international network of training, maintenance and engineering facilities, as well as its materials and logistics centres, providing our customers a global and end-to-end support around the world.

We support your Airbus aircraft from A to Z

Our Core Services offer handles all activities around aircraft entry-into-service preparation, training initial package, spare parts initial provisioning, and technical data package.

Following the aircraft delivery, our team of experts will ensure the resolution of in-service issues, deliver all contractual support and help deploying at your premises the best-in-class suite of services, from aircraft Service Bulletins to fuel efficiency solutions.
Optimised Aircraft Availability

Solutions to ensure safe and efficient maintenance across the entire aircraft lifecycle

Entering a new era in maintenance and aircraft technology, Airbus Services has developed adapted and state-of-the-art solutions through the aircraft lifecycle, moving from unscheduled to planned maintenance by leveraging its digital capabilities.

Thanks to new services such as real-time health monitoring and predictive maintenance, we help our customers understand, anticipate, schedule and manage aircraft maintenance service continuity.

From spare part management with Satair to full turnkey maintenance solutions with Airbus Flight Hour Services (FHS), we have combined our expertise to offer a complete range of material solutions fitting any maintenance strategy.

We believe in collaboration to bring more value to our customers. This is why we are working with best in class MROs to provide end-to-end Airframe maintenance services around the world for Airlines and Lessors.

As an OEM, we shape the future of the aviation industry and are best placed to offer Maintenance & Structure Training answering the needs of highly qualified technicians working on latest innovative aircraft.

From spare part management with Satair to full turnkey maintenance solutions with Airbus Flight Hour Services (FHS), we have combined our expertise to offer a complete range of material solutions fitting any maintenance strategy.
Streamlined Flight Operations

Flight Operations solutions to help you deliver safe, on-time services and increase operational efficiency

Air traffic doubles every 15 years raising challenges to safety, reliability, and sustainability of aviation itself.

With more and more aircraft flying and as it gets more challenging for our customers to run their core business, Airbus Services helps delivering on-time services and increasing operational performance.

Together with NAVBLUE, we offer digital user-friendly Flight Operations and Air Traffic Management solutions. By combining innovative products in Flight Operations, major improvements for Navigation and enhanced aircraft systems, we aim at increasing savings and efficiency in operation.

As 550,000 new pilots will be required over the next 20 years, Airbus is committed to support aviation industry growth by offering state-of-the-art training from cadets to experienced captains. Our Training network is extending all around the world with renowned and qualified flight schools for young women and men wanting to join us in the adventure of flying.
Enhanced In-Flight Experience

Tailored on-board solutions improving passenger comfort, safety and connectivity

At Airbus Services we know the flight path to a destination is as important as the destination itself, enhancing in-flight experience is a key challenge.

We offer the latest in connectivity solutions, tailored cabin modifications and technologically advanced on-board retrofit solutions. We offer fleet harmonisation, latest performance standards and a unique flight experience. We aim for the best for you and your passengers.

Our efficient and innovative training solutions for cabin crews include a well-balanced combination of theoretical and practical training supported by virtual and interactive tools such as eTraining and 360° Virtual Cabin.

AIRBUS Interiors Services
On the technological flight path

From fly by wire to fly by data, pioneering the aviation industry with disruptive digital solutions

In a fast-paced environment where Big Data supports decision-making, where user experience is of growing importance and innovation is implemented rapidly, Airbus Services has invested in digital transformation to shape the future of the aviation industry.

Leveraging the Skywise platform, we can now connect and integrate the entire aviation ecosystem to better understand aircraft operations from a single aircraft to large multi-aircraft fleets and at each stage of the aircraft lifecycle. Powered by digital, our maintenance, fleet performance and connectivity portfolio brings a real technological leap, unlocking operational efficiency.

Our digital capacities not only allow us to propose new and game-changing services for our customers and partners, they also benefit our pre-existing portfolio of services by bringing more in-depth analysis, understanding and assistance in decision-making.

Beyond Data and all latest technologies such as IoT, 3D repair, Augmented and Virtual Reality reach to an industrial level, we innovate, partner and integrate revolutionary solutions that will improve how we fly, maintain, operate and train in the industry.

A natural path when innovation is in our DNA.